

Older People

N.B. This section covers performance in respect of indicators that relate wholly or mainly to older people. All-age indicators that are also relevant to performance in respect of older people feature elsewhere, notably under the Health and well-being theme in Appendix 3.

	No. of indicators	On course to achieve target (or establish baseline)	Some progress, but data not available to determine whether the target will be achieved	Not on target / no activity reported
Corporate Plan (including LAA and HCS)	7	3	3	1
of which				
Local Area Agreement (LAA)	1	0	1	0
Herefordshire Community Strategy (HCS)	1	1	0	0
All reported indicators	9	5	3	1

Direction of Travel	
Improving	4
No real change	0
Deteriorating	1
Total	5

Headlines

- A positive overall picture, with only telecare red.
- A projected end-year overspend of some £300K will have to be retrieved. This could be greater depending on the balance of care falling on the council (in the case of social care) or on the PCT (in the case of continuing health care).

Adult Social Care Director commentary

Overall reasonable progress is being made against the range of adult social care indicators. The CSCI have required councils with Adult Social Services responsibilities to continue to collect and report against the PAF set. The latest forecasting of the PAF set reports that all but four of the PIs are currently showing a positive Direction of Travel. Good progress continues to be made against the 'access'

indicators, assessment, care plans and reviews, which are key areas considered by CSCI. The levels of people being placed in permanent residential care are in line with the low targets set and we are continuing to sustain the excellent end of year out-turn in this area. More people than ever before now have the opportunity of a single room if they need to go into residential care. The integrated equipment store and telecare service, which now includes Just Checking, continues to support high levels of people to remaining independent and in control at home.

Data for a range of the National Indicator Set is not currently available from health colleagues, some of which are monitored only on a bi-annual basis. Work has begun to consider more joined-up reporting and sharing of performance data with health colleagues - it is intended that joint reporting across both agencies will become routine by the end of the year. We are in discussions with the Director of Public Health about how to monitor progress against certain health PIs.

Good progress is also being made in line with the corporate plan actions; single line management is agreed for intermediate care and care pathways are being re-designed; the Single Assessment Process continues to strengthen through joint policies and procedures and consistent practice across health and social care, and a new suite of assessment and care management policies, procedures and pathways are being developed in line with the new Frameworki electronic solution, which is due to go live in November 2008.

A new adult safeguarding trainer is in place, personalisation is now being rolled out across the Directorate, and the carers hub is now up and running, with the new CEO in post. The Signposting Scheme is also being extended to provide information and advice to self-funders.'